

**ABSTRACT**

The present invention provides an apparatus, system and method for use in remotely diagnosing electronic devices and/or providing content. The method for use in remotely  
5 diagnosing includes the initiating a diagnostic analysis of an electronic device, identifying the electronic device, receiving scripts communicated over a distributed network for diagnosing, remotely initiating diagnostic instructions with the scripts and receiving a response based on the instruction. The method can further determine further diagnostic instructions based on responses, and remotely initiate further instructions with the scripts. Additionally, a system for  
10 use in remotely diagnosing electronic devices includes a script generator coupled with a distributed network, and a remote diagnostic controller coupled with the distributed network and with an electronic device. The script generator compiles scripts and forwards them over the distributed network. The diagnostic controller implements the scripts to forward instructions to and to receive replies from the electronic device.

15